

Gambling Statement of Licensing Principles

Web page wording

As a Licensing Authority, Southampton City Council has a duty to produce a Statement of Licensing Principles in line with the Gambling Act 2005 legislation. The policy sets out a general approach to making licensing decisions and is reviewed every three years.

Applicants for licences and permits need to take into account the Statement of Licensing Principles when making applications and premises need to take it into account when conducting a risk assessment for the premises.

The Policy relates to all those licensing activities identified as falling within the provisions of the Act applicable to the licensing authority namely:

- Premises licences
- Gaming Permits
- Occasional and Temporary Use Notices
- Lotteries

Southampton City Council is now reviewing its Gambling Statement of Licensing Principles, and we welcome feedback on the proposed document. Now is your opportunity to have your say.

Please complete the following questionnaire to read more about the proposals and to give us your views:

The deadline for completing this questionnaire is **26 September 2021**.

Additional information:

- Draft Statement of Licensing Principles ([Link to on website](#))
- Draft Equality and Safety Impact Assessment ([Link to on website](#))

Questionnaire wording

Why Are We Consulting?

The Statement of Licensing Principles is fully reviewed every three years. This is a legislative requirement.

We are not proposing any significant changes to the policy. Most proposed changes to the policy are wording changes, updated information or terminology.

Some of the other changes we are proposing include:

- An expectation that premises display information on mental health, alcohol and drug services on-site where it is accessible by customers and staff. (Section 9.5.6.)

- For premises that supply alcohol by retail under the authority of a premises licence granted under the Licensing Act 2003 staff to receive alcohol intervention training. (Section 9.5.10.)
- To reduce the impact of harmful gambling on associates of participants premises to have in place interventions for individuals who are displaying anger or aggressive behaviour linked to their gambling prior to leaving the premises. (Section 9.5.12)
- Premises should take such steps as are reasonably practicable to ensure entrances and exits to the premises will enable persons using the premises (including disabled persons) and the facilities to be safe and free from risks to health and while such persons are present on the premises every exit provided for their use shall be unsecured and free from obstruction. (Section 9.5.15)
- A more detailed local profile (Appendix B)

The full draft policy is available to read here: [*Insert link*](#)

The following sections of the questionnaire will guide you through each of these points and ask for your feedback.

Protecting children and other vulnerable persons from being harmed or exploited by gambling

The Gambling Act defines “children” as those persons under 16 years of age and “young persons” as those persons aged 16 or 17 years of age.

The term “vulnerable persons” is not defined, however the following offers some guidance:

- People who gamble more than they want to
- People who gamble beyond their means
- People who may not be able to make informed or balanced decisions about gambling due to a lack of mental capacity, potentially due to cognitive or mental health conditions, alcohol, drugs or even some pharmaceutical treatments.

We already expect all premises licence holders to have suitable safeguarding policies in respect of children, young persons and vulnerable persons. We already expect premises licence holders to ensure that all staff are trained to recognise safeguarding issues when they arise and act appropriately. Such policies must be kept updated and staff training refreshed at frequent intervals.

We are now also proposing that premises are expected to display information on mental health, alcohol and drug services on-site where it is accessible by customers and staff.

Q. To what extent do you agree or disagree with the expectation that premises display information on mental health, alcohol and drug services on-site?

- Strongly agree
- Agree
- Neither
- Disagree
- Strongly disagree

Q. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:

Free text

Sufficient knowledge to tackle risks associated with gambling

We already expect all customer-facing and management staff in premises licensed under the Gambling Act 2005 to have sufficient knowledge to tackle risks associated with gambling and know how to promote responsible gambling.

We are now proposing that staff also receive alcohol intervention training for premises that supply alcohol by retail under the authority of a premises licence granted under the Licensing Act 2003.

Q. To what extent do you agree or disagree with the proposal that staff receive alcohol intervention training?

- Strongly agree
- Agree
- Neither
- Disagree
- Strongly disagree

Q. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:

Free text

Intervention to protect vulnerable persons from being harmed or exploited by gambling

We already expect all premises offering gambling to have a mechanism in place to identify vulnerable persons and to monitor and intervene where customers may be gambling beyond their means or more than they would like. Intervention may include raising the customer's awareness of the existence of support services and the availability of a voluntary exclusion scheme. However, intervention may also include directing a counselling session and following that session potentially mandatory exclusion.

We are now proposing premises also have in place interventions for individuals who are displaying anger or aggressive behaviour linked to their gambling prior to leaving the premises to reduce the impact of harmful gambling on associates of participants.

Q. To what extent do you agree or disagree with the proposal that premises have in place interventions for individuals who are displaying anger or aggressive behaviour linked to their gambling prior to leaving the premises?

- Strongly agree
- Agree
- Neither
- Disagree
- Strongly disagree

Q. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:

Free text

Access

We are proposing that premises should take such steps as are reasonably practicable to ensure entrances and exits to the premises will enable persons using the premises (including disabled persons) and the facilities to be safe and free from risks to health. While such persons are present on the premises every exit provided for their use shall be unsecured and free from obstruction.

Q. To what extent do you agree or disagree with the proposal regarding access to the premises?

- Strongly agree
- Agree
- Neither
- Disagree
- Strongly disagree

Q. If you disagree, or have any comments, impacts, suggestions or alternatives you feel we should consider, please provide details:

Free text

Local Area Profile

We are proposing that the Draft Policy contains a significantly more detailed local area profile for applicants and licence holders to consider when making their applications and preparing their risk assessments.

The draft policy now contains information and maps on:

- Deprivation (including the Indices of Deprivation)
- Housing (including information on homelessness, overcrowded households, population density)
- Benefit claimants
- Locations of schools
- Age ranges of the population
- Information on ethnicity
- Locations of supported living accommodation for people with a learning disability.
- Locations of homeless hostels and alcohol accommodation service shelters
- Rates of admissions for alcohol specific conditions
- Rate of admissions for poisoning by illicit drugs
- Rate of admissions of drug related mental health and behavioural admissions
- Proportion of Adults aged 18+ with depression

Q. To what extent do you agree or disagree with the proposed increase in detail in the local area profile?

- Strongly agree
- Agree
- Neither
- Disagree
- Strongly disagree

Q. Please use the following space to tell us about any other information you think should be included in the local area profile or any comments you would like to make on this part of the policy:

Free text

Overall policy

Q. Have you read the proposed draft policy?

- Yes, all of it
- Yes, some of it
- No

Q. If you have read the proposed draft policy, to what extent do you agree or disagree with the following statements?

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
The draft policy is easy to understand					
The draft policy provides sufficient information					

Q. If there were parts of the draft policy that you did not understand or you feel need more information, please provide further details:

Free text

Q. If the draft policy was to be implemented, what impact do you feel this may have on you, your business or the wider community?

- A very positive impact
- A slightly positive impact
- No impact at all
- A slightly negative impact
- A very negative impact
- Don't know

Q. Please use the following space to tell us your thoughts any other sections of the policy including any disagreements, comments, impacts, suggestions or alternatives you feel we should consider or include:

Free text

About you

Q. Which of the following best describes your interest in the consultation?

- As a private business involved in the Gambling industry
- As a different private business
- As a public sector organisation
- As a third sector organisation (Voluntary groups, Community groups, Charities)
- As a resident of Southampton
- As a resident elsewhere
- As someone who works or studies in Southampton
- As a political member
- Other, please specify:

Q. What is your postcode / your business or organisation postcode? (This is to understand opinions across the area and will not be used to contact or identify you)

Q. (Residents only) How would you describe your gender?

- Female
- Male
- In another way
- Prefer not to say

Q. (Residents only) What is your age?

- Under 18
- 18 – 24
- 25 – 34
- 35 – 44
- 45 – 54
- 55 – 64
- 65 – 74
- 75 +
- Prefer not to say

Q. (Residents only) How would you describe your ethnic group?

- Asian / Asian British
- Black / African / Caribbean / Black British
- Mixed or Multiple ethnic groups
- White British
- White Other
- Other ethnic group
- Prefer not to say

Businesses and Organisations

	Yes	No
Can the name of your business or organisation be attributed to your response?		
Can we contact you about your response to this consultation?		

Q. If yes, please provide the following details:

Business or Organisation name:	
Contact person:	
Contact email:	

What happens next?

Q. Would you like to be emailed a copy of your response to this consultation?
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- | |
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| <ul style="list-style-type: none">• Yes• No |
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Q. If yes, please provide the following details. This will only be used to send you a copy of your response.

Name:	
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Email:	
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The consultation closes on **26 September 2021**. After this date, all feedback will be analysed and considered before a final decision is made.

Thank you for your time, please click submit to complete the survey.

The information collected about you during this survey will only be used for the purposes of research. We may use it to contact you about this. We will only share your information with other organisations or council departments if we need to. We may also share it to prevent, investigate or prosecute criminal offences, or as the law otherwise allows. Please be aware that any comments given on this form may be published in the report. However, the council will endeavour to remove any references that could identify individuals or organisations. Our Privacy Policy (<http://www.southampton.gov.uk/privacy>) explains how we handle your personal data, and we can provide a copy if you are unable to access the Internet.